

Customers with Flash Wireless services in Puerto Rico may make payments for their monthly services through the following options:

- 1. CREDIT CARD** - Visa, MasterCard, or American Express placed on the account and charged automatically each month or one-time payments can be made by phone (1-800-226-2141).
- 2. RELOADABLE PREPAID CREDIT CARD** - Flash accepts most reloadable pre-paid cards (once registered) for automatic payments or one-time payments by calling 1-800-226-2141. Please review the ability to register the card and the instructions for registration (usually found on the back of the card package or card) prior to purchase. Reloadable credit cards that are not registered to the card owner will not be accepted when attempting to make payment for Flash Wireless services.
- 3. ACN CENTER OF EXCELLENCE** - Cash payments are accepted in person at the ACN Center of Excellence:
Escorial Office Building
1400 De Diego Ave, Suite 110
Parque Escorial, Carolina 00987
(Next to Ikea, across from University of Puerto Rico)
Payments can be accepted during business hours (M, W, F 9 AM-6 PM; T, TH 9 AM-10 PM; S 9 AM-3 PM).
- 4. IBO ASSISTED PAYMENT** - With the IBO's participation, the IBO can make a one-time payment with their personal credit card, on behalf of the customer by calling 1-800-226-2141. Please note: IBO credit cards for this payment method will be used only once and will not be kept on file for future payments. If this method is used, please notify the Flash agent that you are an IBO paying on behalf of your customer to ensure the credit card is not stored on the customer's account.
- 5. BANKING PAYMENT SERVICES** - Customers of Banco Popular, Oriental Bank, First Bank and Scotia Bank can utilize their bill payment service to pay for Flash services.

COMING SOON

- 1. REMOTE PAYMENT STATIONS** - By mid-May 2016, customers will be able pay cash in person at over 400 locations throughout Puerto Rico.

Initial activation and the first month service charges will continue to require a credit card, or a registered Prepaid Credit card to be entered at the time of activation. Cash can be accepted for the initial activation and the first month service charges by visiting the ACN Center of Excellence.

If you have any questions, please reach out to IBO services: (800) 599-9559
Monday-Friday 10 AM - 12 Midnight ET