PUERTO RICO - FLASH WIRELESS PAYMENT OPTIONS
THE FASTEST 4G LTE NETWORK ONLY*

NEW CUSTOMERS:

Customers setting up a new account with Flash Wireless online will be required to complete the transaction using a credit card. You may utilize your own credit card, a reloadable prepaid credit card or your IBO's credit card to complete the activation. Cash can be accepted to establish a new account by visiting the ACN Center of Excellence.*

Promotion Extended: Get your 2nd month of service free when you activate your Flash Wireless service in Puerto Rico on or before May 31, 2016, with a Flash Wireless SIM Card. You must bring your own compatible device for service.

EXISTING CUSTOMERS:

Customers with Flash Wireless services* in Puerto Rico may make payments for their monthly services through the following options:

1. **Credit Card** - Visa, MasterCard, or American Express placed on the account and charged automatically each month or one-time payments can be made by phone (1-888-226-2141).

2. **Reloadable Prepaid Credit Card** – Flash accepts most reloadable pre-paid cards (once registered) for automatic payments or one-time payments by calling 1-888-226-2141. Please review the ability to register the card and the instructions for registration (usually found on the back of the card package or card) prior to purchase. Reloadable pre-paid cards that are not registered to the card owner will not be accepted when attempting to make payment for Flash Wireless services.

3. **Cash Payment** – Pay your monthly bill at over 400 locations throughout Puerto Rico. Locations include:

   - Supermercados Amigo
   - Sam's Club
   - Walmart
   - Supermercados Econo
   - Supermercados Selecto
   - Ralphs Food Warehouse

   For a complete listing, visit www.flashwirelesspr.com, click Support and select "Cash Payment Locations".

   Note: *To pay at an authorized cash payment location, you must have your 6-digit account number and company name Flash Wireless, LLC. If the agent at the authorized payment station requests a payment coupon, please ask them to check on screen messaging and/or call Banco Popular Customer Service Department. If unable to resolve, please find a different location.*
   Be advised that payments will be posted within two business days. If a credit card customer wants the cash payment option, they must contact customer service at 1-888-226-2141.

4. **Online Banking Payment Services** - Banco Popular, Oriental Bank, First Bank and Scotia Bank banking customers can utilize their online bill payment service to pay for Flash services. Please be advised that this service is **not** available at any of the Bank's branch locations.

   Banco Popular customers can call TelePago Popular® at 787-724-3652, 1-888-724-3652, or access Mi Banco Online at www.bancopopular.com to pay for Flash services.

5. **ACN Center of Excellence** – Cash payments are accepted in person at the ACN Center of Excellence:

   Escorial Office Building
   1400 De Diego Ave, Suite 110
   Parque Escorial, Carolina 00987
   (Next to Ikea, across from University of Puerto Rico)
   Payments can be accepted during business hours (M, W, F 9 AM-6 PM; T, TH 9 AM-10 PM; S 9 AM-3 PM).

6. **IBO Assisted Payment** - With the IBO's participation, the IBO can make a one-time payment with their personal credit card, on behalf of the customer by calling 1-888-226-2141. Please note: IBO credit cards for this payment method will be used only once and will not be kept on file for future payments. If this method is used, please notify the Flash agent that you are an IBO paying on behalf of your customer to ensure the credit card is not stored on the customer's account.

If you have any questions, please reach out to IBO services: (704) 260-3226 Monday-Friday 10 AM – 12 Midnight ET

Customers on The Nationwide Sprint 4G LTE Network can make payments for their Flash Wireless monthly services using a credit card only.