

NEW CUSTOMERS:

In addition to your monthly service charges, other charges associated with surcharges, taxes, fees may be assessed. All taxes, fees and surcharges are based on the individual components that comprise the rate plan or feature. Some taxes and fees may not be imposed on all components of your rate plan or feature(s).

Federal, state and local governments may impose taxes, fees and surcharges on wireless carriers. These charges may vary depending on your geographical jurisdiction, in which the Flash Wireless service is being used. The types of services that are taxed and the applicable tax rates are based upon the taxing jurisdiction assigned to your account.

Below, are taxation examples from actual Flash Wireless invoices in Puerto Rico. When explaining taxes and fees, it is best not to quote tax amounts as they can vary by geographical location.

TAX EXAMPLES

Plan Charge	\$24.99	\$29.99	\$44.99	\$59.99
Admin Fee	\$2.71	\$2.71	\$2.71	\$2.71
Federal Universal Service Fund	\$1.38	\$1.46	\$1.54	\$1.64
State Sales Tax	\$2.84	\$3.00	\$3.17	\$3.38
Puerto Rico Regulatory Fee	\$0.07	\$0.08	\$0.08	\$0.09
PR 911 Service Charge	\$0.50	\$0.50	\$0.50	\$0.50
City Sales Tax (Mayaguez)	\$0.27	\$0.29	\$0.30	\$0.32
Total Charges	\$32.76	\$38.03	\$53.29	\$68.63

*Note: the above are taxation examples from March, 2016 from Mayaguez, PR 00680. Subject to change without notice.
 For a detailed description of each charge above visit www.flashwirelesspr.com/fwire/support/taxes-fees.*

WHY ARE FLASH WIRELESS TAXES DIFFERENT THAN CLARO OR T-MOBILE?

There are two key variables when Flash Wireless and the Federal, State and Local governments calculate taxes.

1. In the price of the monthly plan, a certain percentage of the monthly fee is allocated towards voice minutes, text messages and data usage. Data usage and components of rate plans are tax exempt as they are considered "internet services". It is very likely our allocations of these components differ from the allocations Claro and T-Mobile use; therefore, you will see a difference in taxes.
2. Interstate and Intrastate Voice Traffic – Interstate voice traffic is calls that are places to a different state while intrastate is voice traffic within the same state. Because T-Mobile PR and Claro are incorporated in Puerto Rico, they can use Puerto Rico specific traffic studies, lowering interstate tax. Flash, Like AT&T and Sprint are required to use typical US averages (which includes Puerto Rico) , given it is not incorporated in Puerto Rico.

MOVING FORWARD

Flash Wireless is continually monitoring the usage and intrastate vs. interstate voice traffic. As patterns are identified that support a change in the taxation rate, we will quickly do so.

ADDITIONAL QUESTIONS

For questions regarding Flash Wireless Services contact Customer Care:

Chat: visit FlashWireless.com to chat

Text: English: 866-735-3324 Spanish: 866-735-3358

Call: (800) 599-9559